



REQUEST TO UNBLOCK DEBIT CARD

Branch _____

Date _____

Account Name _____

Account Number

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ID Number _____

Note: Indicate the first Six and Last four numbers

Card Number (First Six)

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(Last Four)

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Reason for Request:

Indemnity

I hereby agree that as long as the bank acts in compliance with this Authorization, the bank shall be irrevocably and unconditionally indemnified in full by me against any costs claims losses or liabilities of any nature (direct or indirect) resulting from any act or omission in connection with the subject of this authorisation, including but not limited to any act or omission (or any delay) on the bank's part responding to instructions received by the Bank

Customer Signature _____ Mobile Number _____

FOR OFFICIAL USE ONLY: Verification Checklist (Tick Appropriately)

Customer Interview and identification done

Y	N
---	---

 Signing instructions confirmed

Y	N
---	---

 Signature and Photo confirmed

Y	N
---	---

Transaction History Confirmed

Y	N
---	---

 Call back Done (where an agent is involved)

Y	N
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Branch: Customer interview, identification and signature verification has been done by:
Name _____

Branch/User stamp & signature

Card Centre: Application received completeness of details confirmed Branch Approval confirmed and Card unblocked by:
Name _____

Branch/User stamp & signature

Bank Authorised signature